

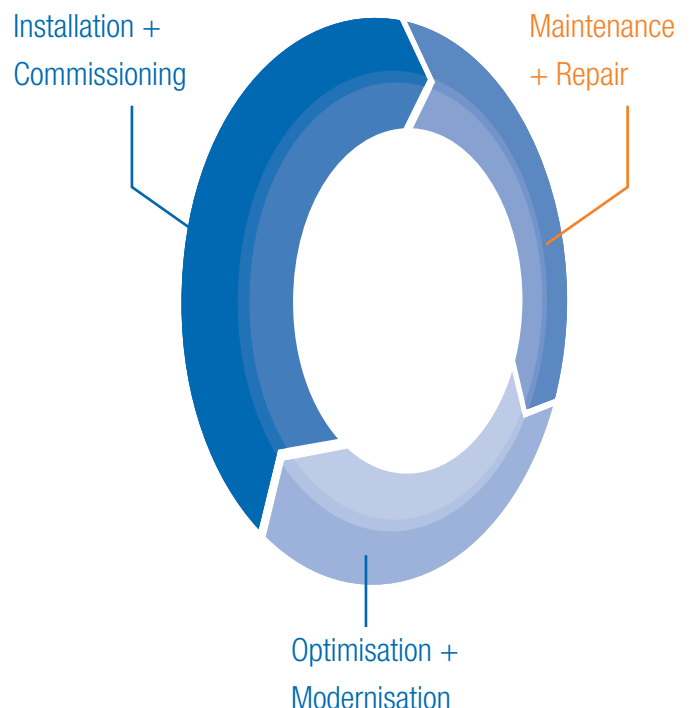


Great performance. Uncompromising quality.

Repair Service

Servicing, maintenance and upkeep are fundamental to the optimal operation of your machinery. Should your machinery break down or malfunction despite your best efforts however, we will come out straight away. Our motivated team of highly qualified engineers and technicians have many years of experience in repairing machinery and equipment and keep up-to-date with the latest technology and automation systems.

Needless to say, we are part of the global quality control system run by YASKAWA. If a repair is required you can essentially choose between having your machine serviced on site or in our Repair Centre. We work exclusively with original YASKAWA parts and have warehouses at various locations allowing rapid availability of spare parts. This enables us to keep repair times short and minimise your plant downtimes. Express repairs can be carried out by arrangement. If any parts need replacing we test them using the same test equipment and the same procedure as applied routinely in the YASKAWA Production department. The standard repair package includes full overhaul and installation of the latest software. We are also happy to tailor products to customer specifications.



Our service – your benefit

- Years of experience in product repair
- Always up-to-date with the latest technology and automation systems
- Inspection records and reports issued with every repair
- Products tailored/modified to customer specifications
- Short repair times due to high availability of original YASKAWA parts
- Short downtimes for your facilities and machines
- Express repairs by arrangement
- Extensive test runs (endurance test, temperature test, vibration test, etc.)
- Installation of latest software
- Every repaired machine is completely overhauled and reconditioned before dispatch. The machine you end up with is like new!

And this is how it works

1. Contact our Support department.
2. Send us the defective product.
3. We assign a specialist engineer or technician to the case and give you a cost estimate on request.
4. If necessary we will back up parameters or programs and start by isolating the fault.
5. Our engineer will then repair or replace the faulty part or assembly. This will be followed by a test run.
6. We will also replace wearing parts for added maintenance and reliability.
7. We conduct extensive test runs (endurance test, temperature test, vibration test, etc.). If the situation calls for it we might set up an automatic test run.
8. Finally we install the latest software or reinstall your customer data and issue a repair report.
9. We will return your good-as-new product by TNT or a freight forwarding company of your choice.

YASKAWA Engineering specialises in providing a service in respect of the products supplied by YASKAWA Electric and industrial machinery and plants supplied by other manufacturers. The globally available service spans the entire product life cycle, thus guaranteeing the operability of your machinery and facilities. YASKAWA Engineering invests a combination of great flexibility and outstanding quality in its individualised customer service.

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