

GLOBAL SUPPORT REQUEST FORM - MACHINE BREAKDOWN SITUATION

Send to: YASKAWA Engineering Europe GmbH (EEU)

Fax: +49 (0) 6196 / 888 - 598

e-mail: support@yaskawa.de

Customer Sales Information

OEM name: _____

Person in charge: _____

Company address: _____

Phone number: _____

Fax number: _____

E-mail address: _____

VAT-No. _____

Intra-Community-supply of goods accordant to § 6a UstG will be carried out only in compliance with the official requirements

Kind of business: _____

End User / Distributor Information (user of the products / machine)

End user / Distributor name: _____

Address: _____

Country: _____

Person in charge: _____

E-mail: _____

Phone: _____

Fax: _____

Mobile: _____

Department: _____

Position: _____

VAT-No. _____

Intra-Community-supply of goods accordant to § 6a UstG will be carried out only in compliance with the official requirements

Product / Machine Data and Breakdown Information

Machine OEM: _____

Serial number: _____ Installation Date: _____

YASKAWA Product type: _____

Serial number: _____ Installation Date: _____

Supplied / bought from: _____

Alarm code: _____

Special notes /
Alarm information: _____
